



There for our customers when they need it the most



At the core of our mission is a simple commitment:
Always With You Building A More Confident Future

Moments where we stood by your side during the toughest
times, making sure you had the support you need, exactly
when you needed it.

Our Human Story

Imagine facing one of the hardest moments in your life, a sudden diagnosis, or an accident that changes everything. And on top of it all, the weight of financial uncertainty.



In that moment, MetLife by your side is more than a policy, it's real support.



Numbers That Tell Our Story

We've paid around:

Over The Last 3 Years*

\$41M

In Total Claims

Every dollar represents a protected life, a reassured family, and a future with less fear.

\$35M

In Group Medical Claims

Helping employees and their families overcome health challenges without financial stress.

\$6M

In Individual Claims

Supporting people in their most difficult moments so they can focus on what truly matters.

31,000+

People Protected in Jordan

Each person is a story, a hope, and a promise for the future.

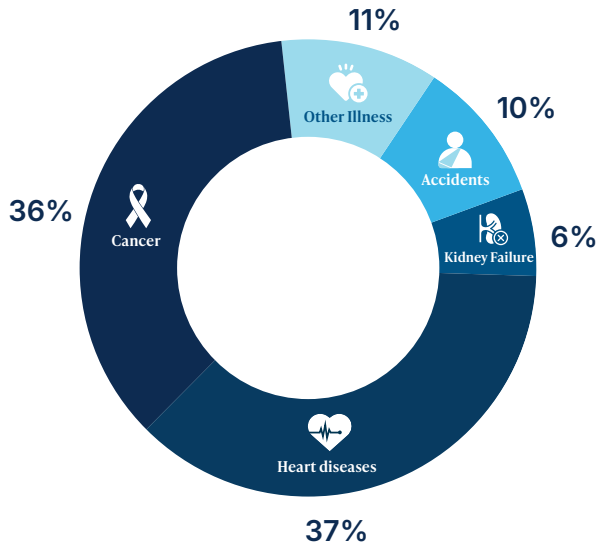
600+

Claims Handled Daily

Each one represents a person receiving the financial support they needed, right on time.

*2023-2025

What These Claims Represent



Causes for Individual Life Claims Over The Last 3 Years*

- 36% Cancer
- 37% Heart diseases
- 11% Other Illness
- 10% Accidents
- 6% Kidney Failure



Every number we share is a story of protection, support, and hope when it matters most.



It means focusing on your healing and your family with the reassurance that you're not alone.

Because Every Claim Is a Life We Stand By

We are committed to handling claims fairly and efficiently because behind every claim is a person who needs us.

*2023-2025



Who We Are

In Jordan

68 years

of presence in Jordan

We provide life, accident, and group medical insurance, along with savings solutions for individuals and businesses. We've built a legacy of trust, leadership, and financial strength, through a network of 7 offices distributed across Jordan, allowing us to stay closer to our clients and respond to their needs.

Globally

158 years

of experience

A presence in over 40 markets, and billions in assets under management, we continue to stand as a reliable partner for millions around the world.

No.60

on the 2025 Fortune 500* list

Our Promise Remains Unchanged

**Always With You Building
A More Confident Future**



1. As of December 31, 2025. At estimated fair value. Includes all assets managed by MIM

2. As of December 31, 2025

3. Ratings apply to Metropolitan Life Insurance Company financial strength and claims-paying ability and not the performance of any products. Please see <https://www.metlife.com/about-us/corporate-profile/ratings/> for current financial strength ratings.

*MetLife Notice of 2026 Annual Meeting & Proxy Statement



American Life Insurance Company Commercial register no.5 on 17 March 1963,
Governed by the Law of Regulating Insurance Business No. 12 Year 2021 under the Regulatory Supervision
by the Central Bank of Jordan.
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MetLife Jordan, August 2026 Claims Brochure EC26082026